

Resource Sharing Statistics: Navigating the Numbers, Harnessing the Data

Making WorldShare and ILLiad Statistics Meaningful
November 9, 2016



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How You Can Use the Data

Discuss at monthly meetings of the circulation and ILL departments to improve services and workflows

Budgeting - out-of-state shipping, articles that require payment to obtain, payment for lost materials

Included in annual or semiannual Circ/ILL reports to demonstrate "library value"

Reports ACRL/ARL/ILLINET Survey

What You Can Say with the Data

- Internal reports to improve ILL workflows
- Determine "peak times" of year for ILL requests
- Interlibrary loan annual summaries
- Determine how many patrons are actually using ILL services
- In-state versus out-of-state borrowing
- Copyright clearance for articles
- Collection development for print materials based on frequency of requests



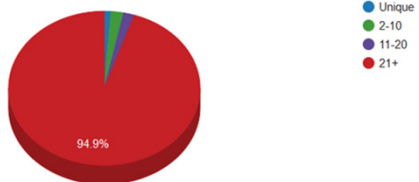
Poll Question:
Do you use WorldShare or ILLiad to process interlibrary loan requests?

Image Credit:
Dariusz Nowak "question mark"
https://iStockphoto.com/24

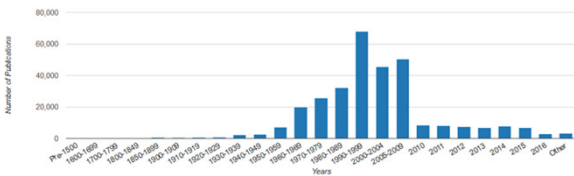
OCLC Usage Statistics Portal

WorldCat Collection Dashboard - Holding Comparison

Click a slice to view a set of sample records below

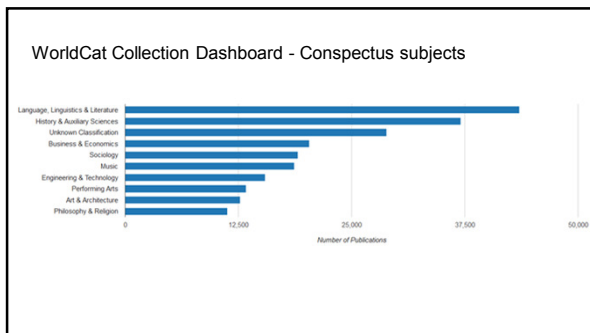


WorldCat Collection Dashboard - Publication Dates



WorldCat Collection Dashboard - Formats





Assessment Tool: ILL Reciprocity Report

Period: September 2016 - Month(s): [1] Update

REPORTING PERIOD: September 2016 - April 2016 INSTITUTION: COLLEGE OF DUPAGE LIBR SYMBOL: IBI

Avg Cost: [0] Update

OCLC Symbol	Library Name	State	Cost to Library	Net Lends	Lends	Borrows	Lends (Copy)	Lends (Original)	Borrows (Copy)	Borrows (Original)
AAA	AUBURN UNIV	AL	\$0.00	0	1	1	0	1	1	0
AAOS	AMERICAN ACADEMY OF ORTHOPEDIC SURGEONS	IL	\$0.00	1	1	0	0	1	0	0
ADM	MANUAL POSTGRADUATE SCH	CA	\$0.00	1	1	0	0	1	0	0
ADK	US ARMY CORPS OF ENGR ROCK ISLAND DIST	IL	\$0.00	1	1	0	0	1	0	0
ADRC	US ARMY ENGINEER & DEV CTR	MS	\$0.00	1	1	0	0	1	0	0
AGSL	STATE LIBR OF CALIFORNIA RESERV	CA	\$0.00	0	0	0	0	0	0	0
ANC	UNIV OF CENT ARKANSAS	AR	\$0.00	1	1	0	1	0	0	0
ALM	UNIV OF ALABAMA	AL	\$0.00	1	1	0	0	1	0	0
ALV	ARROWHEAD LIBR BYST	IN	\$0.00	1	1	0	0	1	0	0
AMN	AMHERST COL	MA	\$0.00	-1	0	1	0	0	0	1

Assessment Tool: Journal Title Borrowed - Institution

Journal Titles Borrowed - Institution

REPORTING PERIOD: September 2016 - October 2016 INSTITUTION: COLLEGE OF DUPAGE LIBR SYMBOL: IBI

OCLC #	Title	ISSN	Requests Sent	Requests Filled
1025940	TEACHING AND TEACHER EDUCATION	0743-015X	1	1
1098425	UTNE READER	0750-0256	1	0
11027442	UNIVERSITY OF CALIFORNIA, BERKELEY, WELLNESS LETTER	0748-9234	1	1
11520319	EXECUTIVE EXCELLENCE	0750-2100	1	1
11793643	JOURNAL OF PSYCHOLOGY AND BEHAVIORAL ASSESSMENT	0802-2689	1	1
11909202	ENGLISH TODAY	0266-0794	1	1
11961054	TRENDS IN JUVENILE REHABILITATION	0402-7524	2	2
12062034	JOURNAL OF EDUCATION FOR BUSINESS	0882-2323	2	2
12303803	MIND, BRAIN AND EDUCATION: THE OFFICIAL JOURNAL OF THE INTERNATIONAL MIND, BRAIN	1751-228X	1	1
1242039	NOTTINGHAM FRENCH STUDIES	0029-4586	1	1
12541133	SOCIOLOGICAL FORUM	0054-8971	1	1
12648909	AIR & SPACE SMITHSONIAN	0890-2257	1	1
13154789	INTELLIGENCE AND NATIONAL SECURITY	0268-4527	1	1
1332710	AMERICAN BEHAVIORAL SCIENTIST	0002-7642	2	2

Assessment Tool: Lender String Report

Lender String Report
 Reporting Period: September 2016 - April 2016
 Institution: COLLEGE OF DUPAGE LIBR
 Symbol: IBI

Enter the percentage filed number to indicate if evaluation is needed: Update

Lender Symbol	Lender Name	Original						Copy							
		Number of Lines in Lender String	Number of Items in Supply	Number of Items Not Supplied	Time to Request	Percentage Filled	Percentage Not Filled	Evaluate	Number of Lines in Lender String	Number of Items in Supply	Number of Items Not Supplied	Time to Request	Percentage Filled	Percentage Not Filled	Evaluate
AA1	CENTRAL MISSouri STL	0	0	0	0	0	-	0	0	0	0	0	0	0	-
AAA	ARMONSBURY	2	0	2	1.00	0.00	100.00	N	1	0	0	2.00	100.00	0.00	N
ABC	UNIV OF ALABAMA BIRMINGHAM	1	0	1	1.00	0.00	100.00	N	0	0	0	0	0	0	-
ACB	SMITHSONIAN LIBRARY OF S. ALABAMA	1	0	1	0.00	0.00	100.00	N	0	0	0	0	0	0	-
AKH	HENDERSON STATE UNIV	1	0	1	1.00	0.00	100.00	N	0	0	0	0	0	0	-
AKM	ARMHIST COL	1	1	0	1.00	100.00	0.00	N	0	0	0	0	0	0	-
AKN	UNIV OF NORTHWEST	1	0	1	0.00	0.00	100.00	N	0	0	0	0	0	0	-
AKO	ALABAMA STATE UNIV LIB	1	0	1	1.00	0.00	100.00	N	0	0	0	0	0	0	-
AKS	ARIZONA STATE UNIV LIB	0	0	0	0	0	0	-	1	1	0	1.00	100.00	0.00	N
AKT	ARTICHO UNIV LIBR	0	0	0	0	0	0	-	2	1	1	1.00	100.00	0.00	N
AKA	ARKANSAS STATE UNIV LIBR	1	0	1	0.00	0.00	100.00	N	0	0	0	0	0	0	-

OCLC Usage Statistics Portal

- FirstSearch
- WorldCat Discovery
- WorldCat.org
- OCLC WorldShare Inventory**
- Links
- Cataloging
- COUNTER
- Digital Collections
- Link Resolver
- WebDewey
- Assessment Tools

Period: September 2016 - Months Update

Institution: IBI

- WorldShare J.I. Purchase Request
- WorldShare J.I. Open Access Request
- Resource Sharing Borrower Reasons For No Report
- Resource Sharing Lender Reasons For No Report
- Borrower Resource Sharing Data Report
- Lender Resource Sharing Data Report
- Strategic Lister List Report
- Borrower Activity Overview Report
- Lender Activity Overview Report
- Borrower Transaction-Level Detail Report
- Lender Transaction-Level Detail Report
- eSerials Requests by Journal Title Report
- eSerials Request Overview Report
- Copyright Compliance Payment Report
- Daily Article Exchange Lendings Report
- Institution Article Exchange Monthly Uploads

Lender Activity Overview Report

Lender Activity Overview Report - Institution
 Reporting Period: September 2016 - April 2016
 Institution: COLLEGE OF DUPAGE LIBR
 Symbol: IBI

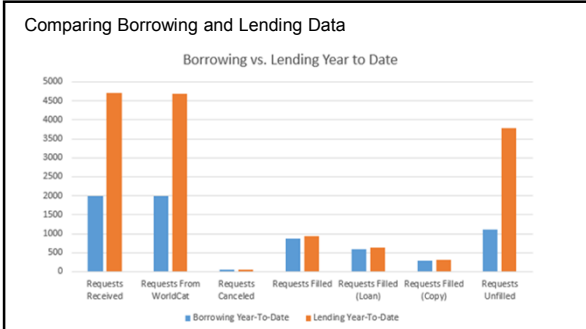
	History					
	Sep 2016	Aug 2016	Jul 2016	Jun 2016	May 2016	Apr 2016
Requests Received	1063	703	549	617	646	792
Requests From WorldCat	1070	739	544	611	643	796
Requests Cancelled	6	8	5	8	9	6
Requests Filled	212	166	100	140	126	149
Loan	148	137	72	104	90	102
Copy	64	29	28	36	36	47
Requests Unfilled	854	591	433	464	514	654
Average Turnaround Time for Filled Requests (ddd:mmm)	0:21:36	1:02:38	1:11:02	0:18:14	0:17:17	0:18:05
Average Turnaround Time for Unfilled Requests (ddd:mmm)	0:09:10	0:11:31	0:10:05	0:08:43	0:03:36	0:05:02

Tabulation of Manual Excel Data - Articles

ARTICLE REQUESTS FOR JUNE 2016									
TITLE	TYPE	REQUESTED	RECORDED	LIB	ST	MODE	LD	SLK	
What tv is doing to America		6/2/2016	at COD						no #
Scripts and information units in future planning	F	6/2/2016	6/2/2016	KCL	A	AE	I		167219159
Temporary diversion: the letters of Geneva	F	6/2/2016	6/2/2016	JCV	A	PDF	I		1672191628
The effectiveness of early educational interventions	S	6/3/2016	no lenders						1672174205
What to do with the New Haven railroad?	C	6/3/2016	no lenders						1672177881
What to do with the New Haven railroad?	C	6/6/2016	6/22/2016	INU	A	PDF	I		167228779
The difference an instant makes: Bachelor's	F	6/7/2016	6/7/2016	KCG	A	AE	I		1672211794
Taking Bachelor from the instant to the edge	F	6/7/2016	6/7/2016	AE	A	AE	I		1672218118
Principles of equivalence	F	6/8/2016	6/13/2016	MAH	A	AE	I		1672266064
The effectiveness of early educational interventions	S	6/14/2016	6/15/2016	TTS	A	AE	O		1672911752
Impacts of hydraulic fracturing on water quality	S	6/14/2016	no lenders						167295041
Recent trends in the use of food additives	M	6/14/2016	6/14/2016	KCG	A	AE	I		1672982020
Trends in marijuana legalization: a wake-up call	S	6/14/2016	6/14/2016	1AY	A	AE	I		1672993920
Impact of social media on the health of children	S	6/15/2016	6/20/2016	16F	A	AE	I		1673413631
The pain of exile: what social workers need to know	S	6/15/2016	6/15/2016	INU	A	AE	I		1674085009
Privileging naturalists over strikers: the costs	F	6/20/2016	6/22/2016	OPU	A	AE	O		1674790068
Impacts of hydraulic fracturing on water quality	S	6/22/2016	6/23/2016	WTS	A	AE	O		1676564608
The cannabis crop	S	6/23/2016	card issue						1676511199 also, at COD
The effective use of amendments in family therapy	F	6/22/2016	6/22/2016	1AY	A	AE	I		167729842
Masterminds by Gordon Korman	S	6/22/2016	at COD						1677614918
Pregnancy outcome in patients with stage 1a	S	6/22/2016	6/22/2016	KCA	A	AE	I		1678292850
Pharmacology: edizione scientifica	M	6/28/2016	card issue						167792836
International Law: Edition	M	6/28/2016	6/28/2016	16X1	A	AE	I		1678291916

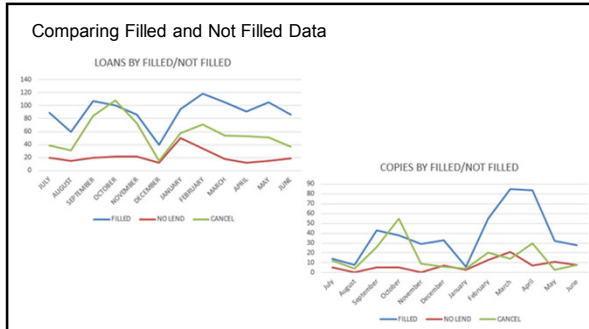
Borrower Transaction-Level Detail Report - Institution														
REPORTING PERIOD:		INSTITUTION:		EMBARCADERO COLLEGE OF DUPAGE LIBR										
September 2016		COLLEGE OF DUPAGE LIBR												
Institution Name	Institution Symbol	Institution State	Library Type	Requests To Lender	Requests From WorldCat	Requests Received	Requests Filled	Requests Filled (Loan)	Requests Filled (Copy)	Direct Requests Unfilled	Direct Requests Filled	Average Transactional Time For Filled Requests	Average Transactional Time For Unfilled Requests	
Total Year-To-Date				2790	2790	65	675	274	244	614	0	465	622:09	699:12
Total				264	264	1	0	0	0	0	0	0	0:00:00	no data
ADONIS-PUB LIBR DET	T23	IL	Public	1	1	0	1	1	0	0	0	1:00:00	0:00:00	
ADONIS-PUB LIBR	JVC	IL	Public	2	2	0	1	0	1	0	0	0:00:00	0:00:00	
ADONIS-PUB LIBR	891	IL	Other	1	1	0	0	0	1	0	0	0:00:00	1:00:00	
ADONIS-PUB LIBR	104	IL	Academic	1	1	0	0	0	1	0	0	0:00:00	0:00:00	
ADONIS-PUB LIBR	841	IL	Academic	1	1	0	0	0	1	0	0	0:00:00	0:00:00	
ADONIS-PUB LIBR	J03	IL	Law	1	1	0	1	1	0	0	0	1:00:00	0:00:00	
ADONIS LIBR	AAA	IL												
ADONIS-PUB LIBR	871	IL												

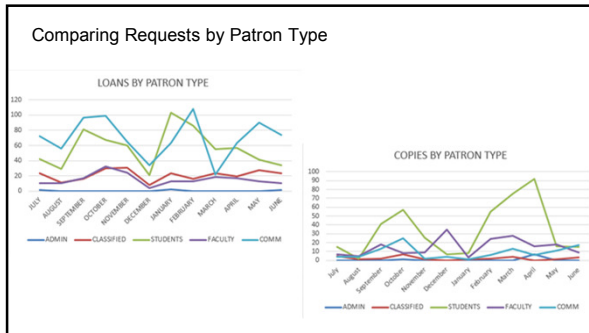
Lender Transaction-Level Detail Report - Institution												
REPORTING PERIOD:		INSTITUTION:		EMBARCADERO COLLEGE OF DUPAGE LIBR								
September 2016		COLLEGE OF DUPAGE LIBR										
Institution Name	Institution Symbol	Institution State	Library Type	Requests Received	Requests Filled (Loan)	Requests Filled (Copy)	Requests Filled (Total)	Requests Unfilled	Requests Filled (Total)	Requests Filled (Copy)	Requests Filled (Loan)	Direct Loans
Total Year-To-Date				2790	657	63	614	666	438	666	666	0
Total				165	165	0	165	165	165	165	165	0
ADONIS-PUB LIBR DET	JVC	IL	State or Municipal Government	2	2	0	2	0	2	0	2	0
ADONIS-PUB LIBR DET	T23	IL	Public	1	1	0	1	0	1	0	1	0
ADONIS-PUB LIBR DET	891	IL	Other	2	2	1	0	0	0	0	0	1
ADONIS-PUB LIBR DET	104	IL	Public	1	1	0	0	0	0	0	0	1
ADONIS-PUB LIBR DET	841	IL	Public	1	1	0	0	0	0	0	0	1
ADONIS-PUB LIBR DET	J03	IL	Public	1	1	0	0	0	0	0	0	1



Interlibrary Loan Statistics for July 2015 - June 2016												
BOOKS (BORROWING) JULY 2015-JUNE 2016												
	FILLED	NO LEND	CANCEL	TOTAL	ADMIN	CLASSIFIED	STUDENTS	FACULTY	COMM	ACADE	PUBLIC	SPECIAL
JULY	879	26	39	148	1	273	42	10	72	37	52	1
AUGUST	462	13	31	104	0	111	29	10	16	29	36	2
SEPTEMBER	1077	26	84	211	0	16	81	17	97	47	55	1
OCTOBER	1062	21	106	226	0	26	67	20	99	41	52	4
NOVEMBER	866	21	73	180	0	31	60	24	66	30	53	1
DECEMBER	462	13	19	87	0	8	21	4	16	14	21	0
JANUARY	395	16	18	207	2	273	10	11	63	46	44	1
FEBRUARY	1159	30	71	244	0	16	68	13	106	64	52	0
MARCH	1056	18	64	177	0	273	10	10	22	41	62	2
APRIL	319	13	53	168	0	16	61	11	63	30	58	0
MAY	1056	18	51	171	0	273	43	13	90	49	58	0
JUNE	864	18	33	142	1	273	64	10	70	39	50	0
TOTAL	5,683	257	674	2,013	4	2,568	476	181	843	460	598	26

ARTICLES (BORROWING) JULY 2015-JUNE 2016												
	FILLED	NO LEND	CANCEL	TOTAL	ADMIN	CLASSIFIED	STUDENT	FACULTY	COMM	ACADE	PUBLIC	SPECIAL
July	14	0	12	31	0	5	15	2	4	13	0	0
August	0	0	4	12	0	1	2	1	4	5	0	1
September	43	1	26	74	0	2	41	10	13	37	1	0
October	38	1	10	49	1	17	1	25	12	0	4	0
November	259	6	9	36	0	1	26	9	21	27	1	0
December	10	1	6	17	0	1	1	4	2	0	0	0
January	16	1	4	17	0	1	1	7	1	6	0	0
February	105	1	26	131	0	1	71	6	16	0	0	0
March	65	21	11	100	0	4	20	20	13	0	1	0
April	40	11	35	121	0	1	10	10	11	20	2	0
May	270	18	8	44	0	1	10	10	11	20	1	0
June	270	18	8	44	0	1	10	10	11	20	1	0
TOTAL	455	85	191	730	1	27	469	160	196	421	8	17





ILL Fiscal Year Statistics Template

BOOKS (LENDING) JULY 2015-JUNE 2016													
	JULY	AUGUST	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APRIL	MAY	JUNE	TOTAL
Filled	144	151	126	124	80	42	64	78	115	122	96	104	2,206
Unfilled	134	231	323	345	181	83	209	349	324	374	130	154	2,434

ARTICLES (LENDING) JULY 2015-JUNE 2016													
	JULY	AUGUST	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APRIL	MAY	JUNE	TOTAL
Filled	88	111	77	38	61	22	32	51	71	71	43	51	554
Unfilled	50	104	174	162	103	12	28	52	49	78	113	79	692

TOTAL FILLED REQUESTS		
Books	Articles	Total
Borrowing	1,204	658
Lending	1,244	604
Total	2,448	1,262

TOTAL UNFILLED REQUESTS		
Books	Articles	Total
Borrowing	271	276
Lending	2,244	416
Total	3,495	692

TOTAL TRANSACTIONS JULY 2015-JUNE 2016 =													
	JULY	AUGUST	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APRIL	MAY	JUNE	TOTAL
Articles	222	275	207	124	142	74	124	187	211	224	156	181	1,646
Books	182	211	177	127	73	42	64	78	115	122	96	104	1,551
Open Access	230	451	326	387	248	102	192	332	348	415	300	356	3,517
Serials	11	11	11	11	11	11	11	11	11	11	11	11	110
Serials at COO	492	492	492	492	492	492	492	492	492	492	492	492	4,920
Lending Returns	536	536	536	536	536	536	536	536	536	536	536	536	6,432
Total	1,382	1,576	1,333	1,142	1,024	611	811	1,017	1,169	1,372	1,102	1,264	12,129

TOTAL ACTIVITIES FOR FISCAL YEAR 2015-2016= 8,244											
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IFM - ILL Fee Management

Borrower Symbol	Institution Name	Request Count	ILL Fee
Show All Requests		Total	294 \$10056.00
AZU	AMERICAN UNIV OF SHARJAH	1	\$15.00
AAA	AUBURN UNIV	1	\$15.00
ADQ	AEROSPACE CORP CHARLES C LAURITSEN LIBR	4	\$60.00
AEU	UNIV OF ARKANSAS MULLINS	2	\$30.00
ASL	NATIONAL AGR LIBR	1	\$15.00
AGM	US FOREST SERVICE	1	\$15.00
ALM	UNIV OF ALABAMA	1	\$15.00
AMH	AMHERST COL	2	\$30.00
ANTOJ	ANTIOCH UNIV LIBR	2	\$30.00
ASW	ANNA UNIV LIBR	1	\$30.00
ATCSE	CHARLES STURT UNIV-ELECTRONIC RES LIBR	1	\$30.00

Sample: ILL Fee Management Lender Report

Copyright Compliance

DOC Number	ISBN	Serial Title	Copyright Compliance	Year	Volume	Issue	Pages	Article Title	Library Type	# Record Number	Lender Full Name	Lender Symbol	Lender Full Name
9810307	002-300	JOURNAL OF NEUROLOGY, NEUROLOGY AND NEUROPHYSIOLOGY	US	60	2014	100-10	1	THE EFFECTS OF LOW-LEVEL LASER THERAPY ON THE RECOVERY OF FUNCTION IN PATIENTS WITH SPINAL CORD INJURY	Academic	1705004	2015-01-01	UNIV OF KANSAS, OREGON	
9810307	002-300	JOURNAL OF NEUROLOGY, NEUROLOGY AND NEUROPHYSIOLOGY	US	60	2014-07	100-70	1	CHARACTERIZATION OF THE EFFECTS OF LOW-LEVEL LASER THERAPY ON THE RECOVERY OF FUNCTION IN PATIENTS WITH SPINAL CORD INJURY	Academic	1705005	2015-01-01	UNIV OF KANSAS, OREGON	
7583934		THE JOURNAL OF NEUROLOGY, NEUROLOGY AND NEUROPHYSIOLOGY	US						Academic	1705006	2015-01-01	UNIV OF KANSAS, OREGON	
9810307	002-300	JOURNAL OF NEUROLOGY, NEUROLOGY AND NEUROPHYSIOLOGY	US	60	SEPTEMBER 2014	100-90	1	THE EFFECTS OF LOW-LEVEL LASER THERAPY ON THE RECOVERY OF FUNCTION IN PATIENTS WITH SPINAL CORD INJURY	Academic	1705007	2015-01-01	UNIV OF KANSAS, OREGON	
9810307	002-300	JOURNAL OF NEUROLOGY, NEUROLOGY AND NEUROPHYSIOLOGY	US	60	2014-08	100-80	1	THE EFFECTS OF LOW-LEVEL LASER THERAPY ON THE RECOVERY OF FUNCTION IN PATIENTS WITH SPINAL CORD INJURY	Academic	1705008	2015-01-01	UNIV OF KANSAS, OREGON	
9810307	002-300	JOURNAL OF NEUROLOGY, NEUROLOGY AND NEUROPHYSIOLOGY	US	60	2014-08	100-80	1	THE EFFECTS OF LOW-LEVEL LASER THERAPY ON THE RECOVERY OF FUNCTION IN PATIENTS WITH SPINAL CORD INJURY	Academic	1705009	2015-01-01	UNIV OF KANSAS, OREGON	
9810307	002-300	JOURNAL OF NEUROLOGY, NEUROLOGY AND NEUROPHYSIOLOGY	US	60	2014-08	100-80	1	THE EFFECTS OF LOW-LEVEL LASER THERAPY ON THE RECOVERY OF FUNCTION IN PATIENTS WITH SPINAL CORD INJURY	Academic	1705010	2015-01-01	UNIV OF KANSAS, OREGON	
9810307	002-300	JOURNAL OF NEUROLOGY, NEUROLOGY AND NEUROPHYSIOLOGY	US	60	2014-08	100-80	1	THE EFFECTS OF LOW-LEVEL LASER THERAPY ON THE RECOVERY OF FUNCTION IN PATIENTS WITH SPINAL CORD INJURY	Academic	1705011	2015-01-01	UNIV OF KANSAS, OREGON	
9810307	002-300	JOURNAL OF NEUROLOGY, NEUROLOGY AND NEUROPHYSIOLOGY	US	60	2014-08	100-80	1	THE EFFECTS OF LOW-LEVEL LASER THERAPY ON THE RECOVERY OF FUNCTION IN PATIENTS WITH SPINAL CORD INJURY	Academic	1705012	2015-01-01	UNIV OF KANSAS, OREGON	

Journal Copyright

Title	2012	2013	2014	2015	2016	Total
Abdominal imaging				1		1
Academic emergency medicine					2	2
Addiction				1		1
Addiction research & theory						
Alcoholism, clinical and experimental research	1					1
American art review				1		1
American journal of art therapy						
American journal of bioethics					1	1
American journal of community psychology				1		1
American journal of gastroenterology		1				1
American journal of industrial medicine		1				1
American journal of men's health				1		1
American journal of nursing (AJN)				1		1
American journal of physical medicine & rehabilitation					1	1

ILLiad Statistics

ILLiad Web Reports
updated by Caitlin Arkinney (Jan 22, 2015)

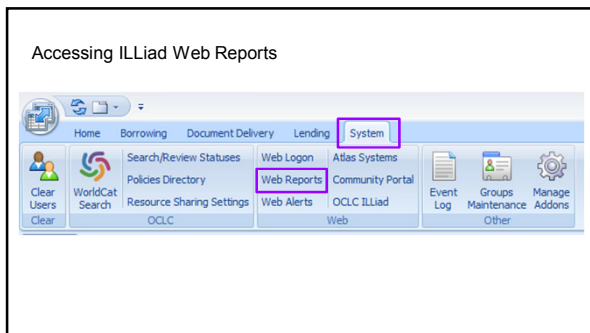
- Accessing ILLiad Web Reports
- Using ILLiad Web Reports
- Administrative Web Reports
- Borrowing Web Reports
- Document Delivery Web Reports
- Lending Web Reports

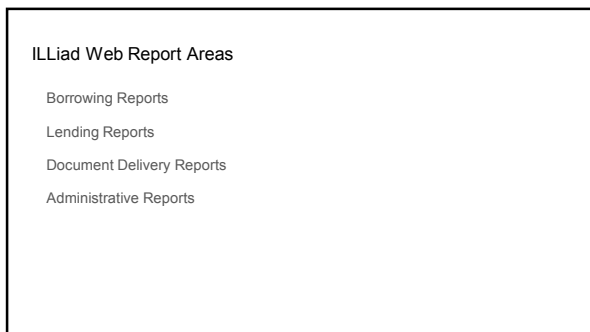
<https://prometheus.atlas-sys.com/display/illiad/ILLiad+Web+Reports>

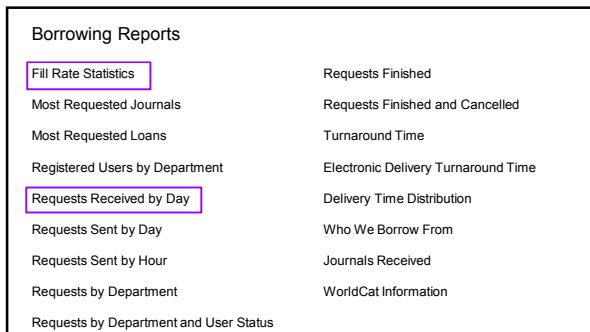
Sample Workflows for OCLC Lending

- Single, Generic, Interlibrary Loan "Patron" Account
- Monthly, Generic, Interlibrary-Loan Patron Records, January-December
- Multiple Patron Records, One For Each Borrowing Library
- I-Share Libraries Only: Multiple Patron Records and CARLI-maintained ILLINET Records
- I-Share Libraries Only: Generic Interlibrary Loan Patron Records and CARLI-Maintained ILLINET Records

2015 Annual Project for the CARLI Resource Sharing Committee
<https://www.carli.illinois.edu/products-services/i-share/circ/OCLCLendingWorkflows>







Lending Reports

Fill Rate Statistics Turnaround Time
 Who We Lend To Requests From Lending Web Page
 Requests Received by Day IFM Charges
 Requests Received by System ID
 Requests Filled by Day
 Requests Filled and Unfilled
 Most Loaned Journals
 Most Loaned Monographs
 Most Unfilled Journals

Document Delivery

Fill Rate Statistics
 Most Filled Journals
 Requests Received by Day
 Requests Filled by Day
 Turnaround Time
 Elec Del Turnaround Time
 Requests by Department and User Status
 Reasons for Cancellation
 Requests Finished and Cancelled

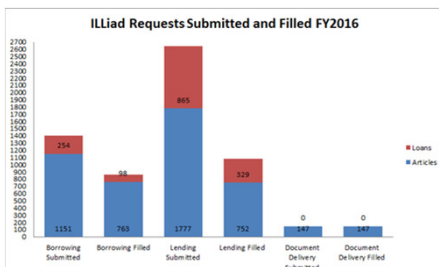
Most Loaned Journals - FY2013-FY2016

A	B	C
OCLC Number	Journal Name	Number of Requests
31905632	School Nurse News	175
17701096	The NAMTA Journal	124
7530248	Educational Psychology	83
2714667	Educational Studies	59
10259540	Teaching and Teacher Education	50
16264653	The Clinical Neuropsychologist	48
4965018	Personality and Individual Differ	48
3661773	The Journal of Clinical Psychiatr	44
10746756	Computers in Human Behavior	38
1713610	Neurology	35
13755428	Journal of Education Policy	34

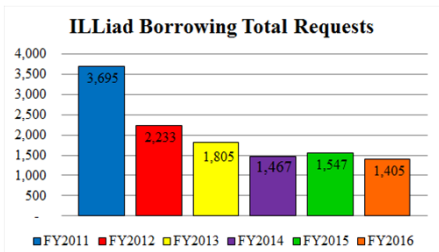
Fill Rate Statistics

Requests Submitted and Filled via ILLiad FY2016			
ILL Type and Status	Articles	Loans	Total
Borrowing Submitted	1151	254	1405
Borrowing Filled	763	98	861
Lending Submitted	1777	865	2642
Lending Filled	752	329	1081
Document Delivery Submitted	147	0	147
Document Delivery Filled	147	0	147
Requests Submitted	3075	1119	4194
Requests Filled	1662	427	2089

Using Fill Rate Statistics
Requests Submitted and Filled



Using Fill Rate Statistics
Fiscal Year Comparison for Borrowing Requests



Requests Received by Day - Lending

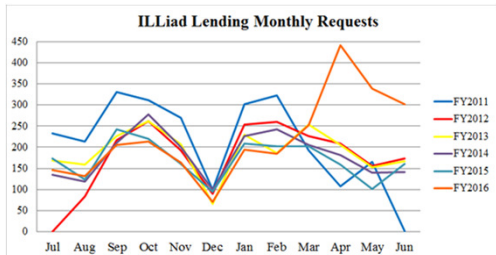
A	B	C	D	E	F
Date	Article Requests Received	Loan Requests Received	Total Requests Received	Total	Month
7/1/2015	1	2	3		
7/2/2015	3	7	10		
7/3/2015	1	0	1		
7/4/2015	6	4	10		
7/7/2015	2	5	7		
7/8/2015	6	3	9		
7/9/2015	1	4	5		
7/10/2015	1	0	1		
7/13/2015	7	4	11		
7/14/2015	4	1	5		
7/15/2015	1	3	4		
7/16/2015	4	6	10		
7/17/2015	2	2	4		
7/18/2015	1	0	1		
7/20/2015	5	2	7		
7/21/2015	2	2	4		
7/22/2015	4	3	7		
7/23/2015	6	1	7		
7/24/2015	1	0	1		
7/27/2015	2	4	6		
7/28/2015	0	5	5		
7/29/2015	4	4	8		
7/30/2015	6	3	9		
7/31/2015	4	4	8	146	Jul 15
8/2/2015	0	3	3		

**Using Requests Received by Day
Lending Monthly Requests**

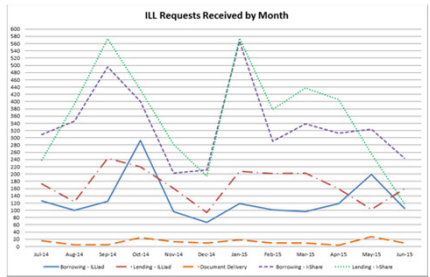
Lending Requests Received by Month FY2016

Month	Total Requests
Jul-15	146
Aug-15	132
Sep-15	205
Oct-15	214
Nov-15	164
Dec-15	71
Jan-16	194
Feb-16	184
Mar-16	252
Apr-16	441
May-16	338
Jun-16	301
Total	2642

**Using Requests Received by Day
Fiscal Year Comparison of Monthly Lending Requests**



Comparing Data with Other Resource Sharing Data



Administrative Reports

- Copyright
- Borrowing Invoices Received
- Lending Library
- Customers Cleared
- Outstanding Requests
- Requests by Username
- Staff Activity by Username

Outstanding Requests

Administrative - Outstanding Requests
 Generated: 10/27/2016 1:35:19 PM
 Number of Days at Request Sent: 5
 Sites: All

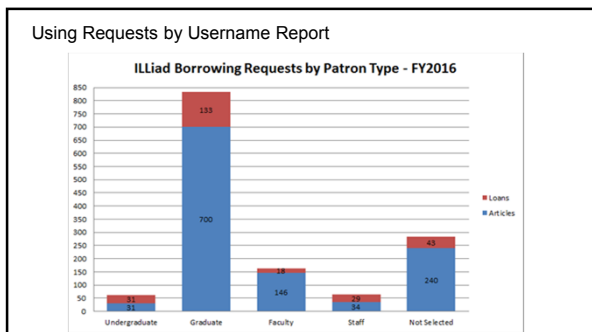
Export Options:
 Exporting to Microsoft Excel creates a multi-sheet workbook for this report with parameters, graphs (if applicable) and grids of all data. Any grouping or sorting you do before clicking export will change the order of the data in Excel. [Export To Microsoft Excel](#)

Click a column header here to group by that column.

Transaction Number	ESP Number	ILL Number	Transaction Date	Lending Site	System ID	Request Type
4843	156776	1563173	9/28/2015	*HARVARD HARVARD	QCLC	Article
48138	2479374	1618368	1/22/2016	*OCLC/SLA/ONGARM	QCLC	Article
48124	1577911	1557902	4/13/2016	*TELSP/ACT/OPR	QCLC	Article
48178	611968	1661768	6/29/2016	*TELSP/ACT/OPR	QCLC	Article
48407	15148479	1661767	4/21/2016	*HARVARD HARVARD	QCLC	Article
48178	11104633	1661767	9/13/2016	*HARVARD HARVARD	QCLC	Article
50178	775472	16745664	4/27/2016	*HARVARD HARVARD	QCLC	Article
39448	2802432	16811306	7/11/2016	*OCLC/SLA/ONGARM	QCLC	Article
52347	7612208	17445688	9/20/2016	*TELSP	QCLC	Article

Requests by Username

A	B	C	D	E	F	G	H
Username	Last Name	First Name	Department	Status	Article Requests Received	Loan Requests Received	Total Requests Received
			Arts and Sciences	Faculty	94	4	98
			Arts and Sciences	Graduate	16	0	16
			Education	Graduate	12	0	12
			Other - Unlisted	Graduate	9	3	12
			Arts and Sciences	Graduate	9	0	9



Creating Your Own Reports
Examples of Custom Access Queries

Jen Stegen
 Interlibrary Loan Librarian
 Loyola University

Data is obtained from ILLiad using a SQL server

- Worked with IT at Loyola in order to set up
- Complex to set up - You have to create an ODBC link to the ILLiad database
- Additional layer of complication with hosted ILLiad sites

Queries

Search...

- BoundJournalProject
- CitedIn
- DocDet
- Forwarded to ICL
- HS-Lending
- ILL by Call No
- JournalRequests
- Law-Borrowing
- Law-Lending
- Lewis ILL Lending
- LSP Lending
- NOS
- POD

Purchase on Demand

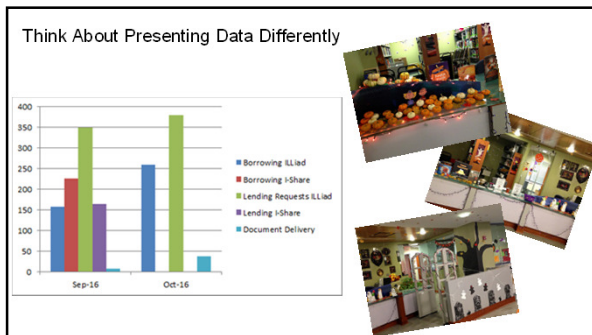
Department	Title	Author	ISBN	Pub Date	Reason For Cancellation	Creation Date
Other - Unlisted	Anthology of world scriptures	Van Voort, Robert E	978113934448	2013	Purchase on Demand	10-May-14
Other - Unlisted	Jesus and Muhammad	Gabriel, Mark A	9781393822919	2004	Purchase on Demand	05-May-14
Other - Unlisted	Buddhism and political theory	Moore, Matthew J	9780204805513	2010	Purchase on Demand	09-May-14
Education: Teacher Preparation	Common core standards in diverse classrooms: essential practices for developing academic language and disciplinary literacy /	Zwiers, Ohara, Pritchard	1623330099 (electron	2014	Purchase on Demand	06-Apr-14
Education: Teacher Preparation	Inspiration and innovation in teaching and teacher education	Goodrough, K., Galway, G., Badenhorst, C., & Kelly, A.		2013	Purchase on Demand	10-Apr-14
Education: Teacher Preparation	The skin that we speak	Deloit & Dowdy		2008	Purchase on Demand	16-Apr-14

Document Delivery

Pickup Location	Sep-16						
	Cudahy	Lewis	LSF	Law	H.S.	Online	Total
Cudahy	88	15	10	2	0	0	115
Lewis	10	31	4	0	0	0	45
Law	0	0	0	N/A	N/A	N/A	0
Health Sciences	2	N/A	0	N/A	N/A	N/A	2
Cohort	0	3	0	0	0	0	3
Total	100	49	14	2	0	0	165

Mailed to COHORT: 43

ERIC Documents: 0



Questions?



WorldShare Interlibrary Loan - OCLC Support & Training:
<https://www.oclc.org/support/services/worldshare-ill.en.html>

ILLiad Web Reports Guide - Atlas Systems:
<https://prometheus.atlas-sys.com/display/illiad/ILLiad+Web+Reports>

Share Ideas:
Resource Sharing Interest Group Listserv: resshare-ig@carli.illinois.edu

Image Credit:
Dariusz Nowak "question mark"
https://i.pinimg.com
