Instrument 7
Web page content and design (Main Library page)

A. Screening Tool
To be used as an online form

Thank you for your interest in participating in testing the library's newly redesign library website. Please answer the following questions:

1. What is your status:

   Student   Faculty

2. Do you use any of the following devices:

   iPhone   iPad   iPod Touch   None of these

3. Do you use any of the following devices:

   Google Nexus 7   Galaxy Note   Galaxy S4   None of these

4. Do you use any of the following devices:

   Surface   None of these

5. Which is your preferred computer platform?

   Apple   Macintosh   Windows   None of these

Thank you! If you are interested in participating in the City Tech Library's research study, please enter the following contact information to schedule a session:

Name _____
Email_____
Phone Number_____

If all answers are "None of these":

Thank you, but unfortunately, you do not qualify to participate in the library's research study at this time. You may close this browser.

B. Task Scenarios

1. You need to find a novel for your Sociology class. Your professor has told you to read George Orwell's book, Animal Farm. Find the call number for this book using the library website.

2. Imagine you are off-campus and the library is closed. You need a copy of Mary Shelley's Frankenstein to complete your English 1101 paper that is due tomorrow. Using the library website, find the eBook version of Frankenstein.

3. You need to watch a documentary based in Brooklyn for a sociology class. Using the library website, find a video on Brooklyn.

4. Your instructor has given you a history assignment. She has suggested that you find an article in the New York Times using Lexis-Nexis. Using the library website, find the Lexis-Nexis article database.

5. Imagine you are taking an English class. Your instructor has given you and assignment, and you need to find a research article on Internet Privacy from the New York Times.

6. You are a new freshman at City Tech and you are assigned a research paper for your nursing class. Using the library website, where would you go to get started with your research?

7. You are a typing a paper for a psychology class and your instructor has asked you to cite your sources in APA format. Using the library website, where would you go to find this?

8. You recently found out that the library offers several tutorials on the library website. Find the tutorials on the library website.

9. You are trying to find information about the Nike shoe company for your business class. You don't know where to start and would like to get some help from a librarian. How would you contact a librarian for help using the library website?

10. Imagine you are writing a paper for your philosophy class. You want to have a one on one research session with a librarian. Using the library website, find the librarian who specializes in philosophy.

11. You need a book from the library but want to know how long you can borrow it. Using the library website, find out how long you can check out a book.

12. You are planning to go to the City Tech library today to study for your finals. What are the hours for the week?

C. Responsive Design Post-Survey

1. The City Tech Library website is easy to use on this device

1	2	3	4	5
easy				very difficult

2. Headings on the City Tech Library website are easy to understand

1	2	3	4	5
easy				very difficult

3. Finding information on the library website is

1	2	3	4	5
easy				very difficult

4. I would rate the library's website navigation as _____ to use

1	2	3	4	5
easy				very difficult

5. Have you used the library website before? Yes   No

6. Have you used a mobile device or Smartphone to access the library website? Yes   No

7. On a scale of 1 to 5, how would you rate the library website visual design?

1	2	3	4	5
Good				bad

8. We used the phrase "Citation Finder" to link a tool used to find articles. Is this term clear or would you use something different to describe this web page?[11]

9. Please give any opinions or comments about the site you may have.

Source:
Tidal, J. (2015) One Site to Rule Them All: Usability Testing of a Responsively Designed Library Website. In Mueller, D. (Ed.) Creating Sustainable Community. The Proceedings of the ACRL 2015 Conference. Paper presented at the Association of College and Research Libraries, Portland OR, 25-28 March (pp. 593-604). Association of College and Research Libraries: Chicago.

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Note: Additional recommended article with similar survey is:
VandeCreek, L. M. (2005). Usability analysis of Northern Illinois University Libraries' website: a case study. *OCLC Systems & Services*, 21(3), 181–192. https://doi.org/10.1108/10650750510612380