

Instrument 15
Reserve satisfaction survey

Electronics Reserves

1. How easy was it for you to find the e-Reserves website?

Very Easy Easy Neutral Difficult Very Difficult

2. How easy was it to navigate the website?

Very Easy Easy Neutral Difficult Very Difficult

3. How easy was it for you to find the e-Reserves submission form?

Very Easy Easy Neutral Difficult Very Difficult

4. How easy did you find the e-Reserves submission form to use?

Very Easy Easy Neutral Difficult Very Difficult

Print Reserves

1. How easy was it for you to find the Print Reserves website?

Very Easy Easy Neutral Difficult Very Difficult

2. How easy was it to navigate the website?

Very Easy Easy Neutral Difficult Very Difficult

3. How easy was it for you to find the Print Reserves submission form?

Very Easy Easy Neutral Difficult Very Difficult

4. How easy did you find the Print Reserves submission form to use?

Very Easy Easy Neutral Difficult Very Difficult

Source: Northern Illinois University Libraries, Assessment Group (2015-16).

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